

Customer: _____

Name: _____ **Date:** _____

Please provide some feedback on the products and/or services provided by Aero Precision Industries.

Questions:	Not Applicable	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
	N/A	1	2	3	4	5
1. I was satisfied with Aero Precision Industries' Sales staff involved with my organization.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. I was satisfied with the contract / agreement documents for the products / services provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. I was satisfied with the transition from the sales process to the delivery of products and/or services provided by Aero Precision Industries.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. I was satisfied with the quality of the products and/or services provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. I found the Aero Precision Industries staff involved in the delivery of products and/or services provided to be professional.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. I was satisfied with the invoicing / payment process for Aero Precision Industries' products and/or services.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. The products and/or services provided met my expectations.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. I would recommend Aero Precision Industries' products and services to others.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. How could Aero Precision Industries improve the products and/or services provided?						
10. Would you like someone from Aero Precision Industries to contact you regarding your satisfaction / dissatisfaction with the products and/or services provided?						

When complete, please fax to 925 579-5383 or e-mail to quality@aeroprecision.com
 Aero Precision Industries thanks you for being a valued customer and for completing this survey!